

I-Series 4 for Android™

All-in-One Touchscreen



Google™ Mobile Services



Android 10



Enterprise-Grade Support

Product Overview

One of our most popular product lines ever, the I-Series has been used across the globe for everything from self-service, point-of-sale and price checkers to industrial controls and visitor management. Available in 10-, 15- and 22-inch sizes, Elo's I-Series delivers a powerful, commercial-grade interactive platform complete with a Full HD 10-touch display, flexible Android 10 OS and enhanced CPU performance with your choice of Qualcomm or Rockchip processor options.

Start changing the way customers and employees interact by deploying a new generation of interactive technologies that provides seamless integration, effortless provisioning and simplified device management via EloView or your preferred management tools.

Available in 10", 15" or 22" widescreen sizes with high-performance computing and sleek edge-to-edge glass PCAP touchscreen

Enterprise-Grade Support - Security updates, seamless provisioning, Elo Home, OEMConfig and more

Deploy content, manage settings and maintain the OS with EloView

Modular design with flexible mounting

I-Series 4 for Android AiO Touchscreen

Specifications	10-inch model	15-inch model	22-inch model
Diagonal Size	10.1" (256.54mm)	15.6" (396.24mm)	21.5" (546.10mm)
Operating System	Android 10 with Google Play Services and EloView content deployment and management		
Processor	Standard: Qualcomm Snapdragon SDA660; Value: Rockchip RK3399		
Memory	4GB		
Storage	Standard: 64GB; Value: 32GB		
I/O Ports	1x USB 3.0 support (900mA), Type C USB output, Micro SD slot, GPIO, Ethernet 1x LAN (Gigabit), DC in 4x micro-USB 2.0 Elo Edge Connect ports (Support for 1.2A on one port and 500mA for the remaining three ports)		
Wireless	802.11a/b/g/n/ac + Bluetooth 5.0		
Webcam	Standard: 8MP, Max Resolution: 1920x1080 30fps, Auto Focus, Focus Range: >10cm; Value: 5MP, Max Resolution: 1920x1080 30fps, Auto Focus		
Speakers	Standard: 2x 0.8W; Value: 2x 2W		
Audio	Standard: 2x built-in Digital Microphones; Value: 1x built-in Analog Microphone		
Active Display Area	8.54" x 5.34" / 217 mm x 136 mm	13.55" x 7.62" / 344 mm x 194 mm	18.74" x 10.54" / 476 mm x 268 mm
Resolution	Standard: 1920 x 1200 @ 60Hz Value: 1280 x 800 @ 60Hz	1920 x 1080 @ 60Hz	
Touch Technology	TouchPro® PCAP (Projected Capacitive) - up to 10 touches		
Aspect Ratio	16:10	16:9	16:9
Number of Colors	8-bit (16.7M)		
Brightness	Standard: LCD Panel: 450 nits; PCAP: 387 nits Value: LCD Panel: 300 nits; PCAP: 250 nits	Standard: LCD Panel: 300 nits; PCAP: 258 nits Value: LCD Panel: 250 nits; PCAP: 215 nits	Standard: LCD Panel: 250 nits; PCAP: 215 nits Value: LCD Panel: 250 nits; PCAP: 215 nits
Response Time	25 ms		Standard Model: 14 ms; Value Model: 5 ms
Viewing Angle	Horizontal: ±85° or 170° total / Vertical: ±85° or 170° total	Standard: Horizontal: ±89° or 178° total / Vertical: ±89° or 178° total Value: Horizontal: ±80° or 160° total / Vertical: ±80° or 160° total	Standard: Horizontal: ±89° or 178° total / Vertical: ±89° or 178° total Value: Horizontal: ±85° or 170° total / Vertical: ±80° or 160° total
Contrast Ratio	Standard: 900:1; Value: 800:1	700:1	1000:1
Power	AC input voltage: 100-240 VAC; Input frequency: 50-60 Hz		
Power Consumption	Standard: On: 8.5W; Off: 0.4W; Sleep: 4.5W Value: On: 7.2W; Off: 0.4W; Sleep: 3.4W	Standard: On: 11.0W; Off: 0.4W; Sleep: 4.4W Value: On: 10.0W; Off: 0.4W; Sleep: 3.4W	Standard: On: 19.8W; Off: 0.4W; Sleep: 4.4W Value: On: 15.7W; Off: 0.45W; Sleep: 3.4W
Power Over Ethernet	Supported via Elo PoE Device PN: E413396 - Reference the I-Series 4.0 user guide for details.		
Dimensions (W x D x H)	9.96" x 6.65" x 0.87" / 252.9 mm x 169.0 mm x 22.1 mm	Standard: 14.87" x 9.83" x 0.88" / 377.7 mm x 249.7 mm x 22.3 mm Value: 15.34" x 9.83" x 0.88" / 389.7 mm x 249.7 mm x 22.3 mm	20.66" x 12.79" x 1.17" / 524.8 mm x 324.8 mm x 29.7 mm
Shipping Dimensions	Standard: 12.6" x 6.0" x 9.3" / 320 mm x 150 mm x 235 mm Value: 12.4" x 5.5" x 9.0" / 315 mm x 140 mm x 228 mm	Standard: 17.7" x 6.5" x 13.0" / 450 mm x 165 mm x 330 mm Value: 18.3" x 6.3" x 13.0" / 465 mm x 160 mm x 330 mm	Standard: 23.2" x 6.6" x 15.8" / 590 mm x 168 mm x 400 mm Value: 23.6" x 6.6" x 16.0" / 600 mm x 168 mm x 406 mm
Weight	Standard: 2.0 lbs / 0.9 kg; Value: 1.8 lbs / 0.8 kg	Standard: 3.9 lbs / 1.8 kg; Value: 3.5 lbs / 1.6 kg	Standard: 8.4 lbs / 3.8 kg; Value: 9.5 lbs / 4.3 kg
Shipping Weight	Standard: 4.5 lbs / 2.1 kg; Value: 4.9 lbs / 2.2 kg	Standard: 7.8 lbs / 3.5kg; Value: 7.2 lbs / 3.3 kg	Standard: 12.4 lbs / 5.6 kg; Value: 16.1 lbs / 7.3 kg
Temperature	Operating: 32°F to 104°F (0°C to 40°C); Storage: -4°F to 122°F (-20°C to 50°C)		
Humidity	Operating: 20%-80%; Storage: 5%-95%		
Mounting Options	VESA 75mm	VESA 75mm and 100mm	
Warranty	2 years standard		
Extended Warranty	3 year - Elo P/N: E819394; 4 year - Elo P/N: E819598; 5 year - Elo P/N: E819795 2 year + AUR - Elo P/N: E819985; 3 year + AUR - Elo P/N: E820186; 4 year + AUR - Elo P/N: E820388; 5 year + AUR - Elo P/N: E820582		
Security Updates	Complimentary security updates provided for 3 months; Optional extended coverage available with EloCare OS 350 package		
Regulatory Approvals	UL/cUL (US); FCC (US); IC (Canada); CE (Europe); CB (International); VCCI, MIC (Japan); RCM (Australia)		
Supported Country List	Canada, USA, Australia, Japan, New Zealand, Austria, Belgium, Czech Republic, Denmark, France, Germany, United Kingdom, Hungary, Italy, Netherlands, Poland, Portugal, Romania, Spain, Sweden, Switzerland, Turkey, Brazil		
What's in the Box	I-Series, NA Power Cable, EU Power Cable, 1x Power Brick (E153026), Quick Install Guide, Screws for cable cover door (located in the power/Ethernet bay)		

Ordering Information

Family	Part Number	Size	Processor	Color	Memory	Storage
Standard	E389883	10-inch	Qualcomm Snapdragon SDA660	Black	4GB	64GB
	E411266	10-inch	Qualcomm Snapdragon SDA660	White (MTO)		
	E390075	15-inch	Qualcomm Snapdragon SDA660	Black		
	E412033	15-inch	Qualcomm Snapdragon SDA660	White (MTO)		
	E390263	22-inch	Qualcomm Snapdragon SDA660	Black		
E412818	22-inch	Qualcomm Snapdragon SDA660	White (MTO)			
Value	E390647	10-inch	Rockchip RK3399	Black		32GB
	E411643	10-inch	Rockchip RK3399	White (MTO)		
	E391032	15-inch	Rockchip RK3399	Black		
	E412421	15-inch	Rockchip RK3399	White (MTO)		
	E391414	22-inch	Rockchip RK3399	Black		
E413211	22-inch	Rockchip RK3399	White (MTO)			